AMERICAN ILLUMINATION INC.®

RGA No.

RETURN GOODS AUTHORIZATION

DATE: _____

COMPANY/DISTRIBUTOR: _____ ACCOUNT No.: _____

ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

CONTACT PERSON: _____ PHONE: _____

REQUESTED BY: _____ FAX: _____

ACTION REQUESTED:

[ ] Accept our returned goods and credit our account
[ ] Accept our returned goods for replacement or exchange

REASON FOR RETURN:

[ ] Wrong item shipped
[ ] Customer ordered wrong item
[ ] Rep ordered wrong item
[ ] Item defective as received or within warranty period (**You are <u>required</u> to fill out a separate Warranty Claim Form**)
[ ] Other: _____
[ ] Duplicate Order/Excess Inventory
[ ] Customer Cancelled Order
[ ] Freight Damage

	ITEM NO.	QTY	UNIT PRICE	TOTAL	INVOICE NO.	PO NO.
1						
2						
3						
4						
5						
6						
7						
8						

WARRANTY / RETURN POLICY:

1. All LED items manufactured by American Illumination, Inc. are covered under a 5 year limited warranty under normal and recommended use, which we define as the running temperature in the LED junction not exceeding 100°C; wires not be pinched or stressed; transformers be compatible and of good quality; and installation be within the maximum output of the transformer.
2. Goods are not returnable without RGA number. Any unauthorized returned items will not receive credit.
2. All non-defective or undamaged returns must be in original cartons, in re-sellable condition, and all freight must be prepaid. Non-defective returns are subject to a 15% restocking fee.
3. Returned packages must display the <u>RGA number</u> and freight must be prepaid. Credit for freight and goods will be issued upon confirmation of product defect or error made by American Illumination, Inc.
4. Except for defective goods under warranty, RGA requests must be made within 90 days of shipment and returned within 30 days of RGA number issuance. Credit will not be issued if this is not met.
5. Special sourced items and accessories are subject to the warranty terms of their original manufacturer. Non-defective custom orders are <u>NOT RETURNABLE</u>.

Approved By: Date:

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